

Smartmove Homes Limited

Hazelwood Care Home

Inspection report

Brickfield Farm
Main Road
Longfield
Kent
DA3 7PW

Date of inspection visit:
30 November 2021

Date of publication:
13 December 2021

Tel: 01474573800

Website: www.hazelwoodcarehome.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Hazelwood Nursing Home is a nursing home providing support and accommodation for up to 50 older people, some of whom were living with dementia. At this inspection, there were 35 people living in the service.

We found the following examples of good practice;

There was clear information for visitors on arrival. The home had an audio and visual display which outlined procedures for visitors. Visitors were asked to complete a screening questionnaire and had their temperature checked by a thermal scanner on arrival. Visitors were asked to wear face masks, undertake a lateral flow test and sanitise their hands.

There were sufficient stocks of personal protective equipment (PPE) which staff were using appropriately. Staff had undertaken training on putting on and taking off PPE and effective hand washing. Staff competency was checked to ensure this was completed correctly.

The premises was clean. Enhanced cleaning took place and cleaning schedules were adapted to ensure high traffic areas were regularly sanitised. Domestic staff had hand held devices to log when areas were cleaned. This supported management to audit cleaning effectiveness.

Admissions to the home followed current guidance. The home had adapted a wing of the building to enable people to be safely admitted and isolate prior to entering the rest of the home. This minimised the risk of transmission when a person was admitted.

Staff undertook regular testing including lateral flow tests prior to entering the home. Therefore, staff who had tested positive on a lateral flow test were able to leave the site to isolate and had not come in to contact with people and other staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hazelwood Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 November 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were assured the provider had a system in place to check the vaccination status of staff and visiting professionals in line with the COVID-19 government guidance.

We have also signposted the provider to resources to develop their approach.